Encore Village
SCHAUMBURG

9/24/2021

Dear Resident/Representative,

I am happy to share that we have received our results from this week's resident and staff testing with no further findings of Covid-19 since our last reporting on 9/13/2021. To date, we have had 45 cases, 26 residents and 19 staff members, within Willows Assisted Living and Reflections Memory Support. Please read the following carefully regarding our current operational abilities.

- Covid-19 Testing
    - testing will be held for:
        - all unvaccinated staff members twice/week beginning next week
- Visitation inside/outside is permitted.
- Indoor visitation is permitted within resident apartment homes only. Dining venues and common areas are restricted.
- Visitors can enter via the Bridgegate Main Entrance or the Birch Entrance provided all screening and sign in requirements are met
- Communal dining, group activities and beauty shop are all able to resume.
- Face masks are required for all residents and visitors regardless of vaccination status in all areas

Further information will be forthcoming regarding Pfizer vaccination booster shot as well as any changes or updates to our operating abilities.

We so appreciate all of your support
For any questions or concerns, please contact me at 847-884-5020

Colleen Kowalewski
Director-Assisted Living and Life Services