Encore Village
SCHAUMBURG

COVID–19 Update

June 18, 2021

As a result of decreasing COVID positivity rates, increasing statewide vaccination levels and our own favorable outcomes with COVID, we are able to modify our COVID practices. These modifications are based on the most recent guidance from CDC (Centers for Disease Control) and IDPH (Illinois Department of Public Health). **Based on the governor's communication, Illinois has moved to Phase 5 on June 11, 2021.** As we receive more information, we will publish the updates on Caremerge and the digital signage.

Vaccination status is becoming an important determinant of what you will be able to do in the future. You live in a community with many other individuals and are responsible to accurately represent your vaccination status as it relates to your behavior within the community.

Below we have summarized our new status for seven key operational areas. Some of the modifications are effective immediately and others go into effect Monday, June 21, 2021.

Masking

Masking has been one of your concerns. Masking protocols are being modified.

- Independent living at Encore Village and GreenFields
  - Residents
    - Fully vaccinated residents in independent living are not required to wear masks or maintain social distancing
    - Unvaccinated residents are still required to wear a mask and maintain social distancing
    - All residents visiting the regulated spaces (visiting family, friends, or the Briarwood salon at Encore Village) must wear a mask, regardless of vaccination status
    - If any of these protocol changes relate to your personal risk status, we advise you to have a communication with your medical provider

  - Associates
    - Associates are always required to wear masks upon entering the community and during their working shift, other than when eating, regardless of vaccination status

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
  - Residents
    - Residents are required to wear masks in common areas and hallways
    - Residents may be unmasked during activities if every resident and associate is vaccinated
    - If one resident and or associate in the activity is not vaccinated, all residents will need to wear masks
  - Associates
    - Associates will wear masks upon entering the community and during their working shift, other than when eating, regardless of vaccination status

Vaccination Status
  - Encore Village
    - Residents – 95.5% of residents have been vaccinated
    - Associates – 80.6% of associates have been vaccinated
  - GreenFields
    - Residents – 97.7% of residents have been vaccinated
    - Associates – 80.6% of associates have been vaccinated

Any subsequent vaccination clinics at both communities will be scheduled as needed

Testing
- Independent living at Encore Village and GreenFields
  - Residents
    - Testing for residents in independent living is not required
    - If symptoms appear or resident believes he/she has been exposed to COVID, the resident should be tested
    - Contact Life Services for information on nearby testing locations
  - Associates
    - Vaccinated associates are no longer required to be tested, based on IDPH guidance, as long as there is no COVID “outbreak”
    - Non-vaccinated associates will continue to be tested at the direction of Human Resources

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
  - Residents
    - Residents are not required to be tested, unless there is a COVID "outbreak" as defined by IDPH, or as needed based on personal symptoms
  - Associates
    - Vaccinated associates are no longer required to be tested, based on new IDPH guidance, as long as there is no COVID "outbreak"
    - Non-vaccinated associates in regulated spaces will continue to be tested at the frequency required by IDPH; currently monthly testing is required
      - These changes will reduce the number of associates being tested. As a result, testing times will change

Room/Facility Capacity

- Independent living in Encore Village and GreenFields
  - Residents
    - The communities now have open meeting capacity standards for Phase 5 set by IDPH for the following settings:
      -Health and Fitness
      -Personal Care (Salon use)
      -Recreation
      -Social Events
      -Pool Use
    - All dining venues are open to full seating capacity

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
  - Residents
    - If all residents in a group activity are vaccinated, masking and social distancing are not required
    - If one resident is unvaccinated in a group activity, all residents in the group need to mask and social distance

Visitation

- Independent living at Encore Village and GreenFields
  - Residents
    - Visitors are required to wear masks in common areas and hallways in the communities. Residents and visitors may be unmasked in their apartment
    - Independent living residents are allowed to have unlimited visitors at one time

        - Visitors are allowed to meet with residents in common areas
        - Visitors are allowed to eat with residents in all dining venues. Visitors can remove masks while dining only
        - Visitors are still expected to be screened upon entry
        - Guest rooms are available for reservation at Encore Village

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
    - Residents
        - Locations of permissible resident visitation at the communities have not changed. They are based on prior communications that specify where visitors are allowed; either in the resident's apartment, room, or designated space, based on community's guidelines
        - Scheduling requirements for visitation have not changed.
        - Upon entry, visitors will be given an informational sheet that identifies the risk of visitation
        - Visitors are required to wear a mask when walking in the building and around other staff or residents
        - During visitation, masking requirements based on vaccination status will be in effect
            - If resident and all visitors are vaccinated, no masks are required in the resident's room and resident will be allowed close contact with visitors
            - If the resident or any visitor is not vaccinated, all must wear a mask and maintain social distancing
            - If the resident is vaccinated and a visitor is not vaccinated, all must wear masks and the resident can choose whether to maintain a social distance
            - Number of visitors allowed at one time:
                - Encore Village
                    - Assisted Living - 2
                    - Memory Support - 2
                    - Briarwood - 2

                - Greenfields
                    - Assisted Living - 4
                    - Memory Support - 2
                    - Briarwood - 2

Number of visitors are based on the size of apartments or rooms

Dining

- Independent living at Encore Village and Greenfields
    - Visitors are allowed to eat with residents in all independent living dining venues with a reservation. Visitors can remove masks while dining only
    - Residents may order food from dining for visitors in their apartments

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
    - Vaccinated visitors are allowed to eat with vaccinated residents in the resident apartment/room only or in an independent living dining venue with a reservation
    - Vaccinated residents may eat in dining areas without masking
    - Unvaccinated residents will be distanced and are required to wear a mask unless they are eating

Outings

- Independent living at Encore Village and Greenfields
    - Outings for vaccinated residents are permitted without masking and social distancing unless indicated in the greater community
    - Masking and social distancing are recommended for unvaccinated residents

- Willows Assisted Living, Reflections Memory Support, Briarwood Healthcare Center at Encore Village and GreenFields
    - Outings for vaccinated residents are permitted without masking and social distancing unless indicated in the greater community
    - Unvaccinated residents can participate in outings; however, all residents are required to mask and social distance regardless of vaccination status

This information will continue to be updated to reflect changing circumstances.