Encore Village
SCHAUMBURG

12/29/2021

Dear Resident/Representative,

We were informed this morning that one of our Willows Assisted Living indirect care staff members has tested positive for COVID-19. To date, we have had 50 cases, 27 residents and 23 staff members, within Willows Assisted Living and Reflections Memory Support. We have not yet received the results of our resident testing this week, however, will share them with you once available.
We remain in outbreak status and will continue to conduct testing over the next several weeks. Please read the below carefully:

- Universal Testing
  - All staff will be tested again this week on 12/30
  - All resident testing will be held on Tuesday, 1/4
  - Testing of all residents and staff will continue on a weekly basis until there are no further positive cases.
- Masking
  - Residents must wear masks when out of their apartment homes
  - Mask may be removed in dining areas when actively eating and drinking
  - All visitors must wear masks throughout the duration of their visit
  - All staff must wear N95 masks and eye protection

- Visitation
  - All visitors must complete health screening and check in at Birch or Bridgegate entrances
  - Visitor badges must be visibly worn
  - All visitors must perform hand hygiene upon entry
  - **Visitation is permitted within resident's apartment homes only**
  - Visitors can communally dine within Seasons, Mosaic, or Herman's

Please be aware that visitation during outbreak status may lead to increased potential exposure to the COVID-19 virus.

- Communal activities/programs/events
  - Group events/programs/activities remain in place
  - All participants must be masked and perform hand hygiene prior to participation
- Dining
  - Communal dining remains open

We are continuing to see a rise in COVID-19 exposures in the greater community as well as an increase in the positivity rates within Cook County. Please remain diligent in following the core measures of infection prevention, especially over the holidays.
We will continue to keep you informed of our future testing results along with any further updates or changes. For any questions or concerns, please contact me at 847-884-5020

Colleen Kowalewski Director-Assisted Living and Life Services